

TRAINER PROFILE- CLARISSA JATHANNA

Clarissa is a passionate trainer who has excellent communication skills and is totally committed to the learning and development of participants. She has a total of over 18 years of corporate experience, out of which she has worked for 13 years conducting training programs and developing content.

She has also designed content and facilitated as well as assessed at assessment and development centres.

Training Experience

Training Program	Client	Type of Audience
Leadership Development, Strategic Thinking & Creative Problem Solving, Setting & Achieving Goals	<ul style="list-style-type: none"> • Dahanu Thermal Power Station • Reliance Energy Management Institute • Logicserve Digital Pvt. Ltd. • Neelam Arch Pvt. Ltd. • WeSchool • Navin Fluorine International Ltd 	Middle to Senior Level Management
Presentation Skills	<ul style="list-style-type: none"> • Cipla • Sodexo • G. C. Chemie Pharmie Ltd. 	Frontline, Middle and Senior Level Management
Communication Skills, Building Confidence, Influencing & Negotiation Skills, Assertive Communication, Selling Skills	<ul style="list-style-type: none"> • Cipla • IDBI • Peninsula Group • Logicserve Digital Pvt. Ltd. • Neelam Arch Pvt. Ltd. • Exegesis Infotech • Versova Technical Training Centre • TBZ, The Original • Birla Gold • Welspun • Larsen & Toubro • Edelweiss 	Frontline and Middle Level Managers
Coaching and Mentoring	<ul style="list-style-type: none"> • Tracmail India Pvt. Ltd. • Logicserve Digital Pvt. Ltd. • Neelam Arch Pvt. Ltd. • Credence Resource Management LLC 	Frontline, Middle to Senior Management
English and Grammar Training	<ul style="list-style-type: none"> • Cipla • Tracmail India Pvt. Ltd. • Knexir Consultants 	Frontline, Middle Management
American Cross Culture Training	<ul style="list-style-type: none"> • Tracmail India Pvt. Ltd. • Portescap 	Front Line Executives, Middle Management
Customer Service/ Client Interfacing Skills Building Customer	<ul style="list-style-type: none"> • Cipla • ITC- The Lalit • Torrent Power 	Frontline, Junior to Senior Level Management

Relationship	<ul style="list-style-type: none"> • TBZ- The Original • Birla Gold 	
Team Building, Productive Time Management, Creativity & Innovation, Motivation Decision Making Stress Management & Positive Thinking	<ul style="list-style-type: none"> • Dahanu Thermal Power Station • Reliance Energy Management Institute • Peninsula Group • WeSchool • Crompton Greaves • Welspun • National Payments Corporation of India (NPCI) • GVK • Navin Fluorine International Ltd • Edelweiss 	Junior to Senior Level Management
Business Etiquette & Email Etiquette Professional Business Writing	<ul style="list-style-type: none"> • Robinsons Cargo & Logistics • GlobeOp • Logicserve Digital • Sodexo • Arya Group • GVK 	Junior to Middle Management
Workshop for Women titled 'U- The Secret Ingredient'	<ul style="list-style-type: none"> • Hinduja Group of Companies • Logicserve Digital • Open Workshop • Jain International Trade Organization 	Women across all levels
Communication Skills, Professional Email Writing, Telephone Etiquette, Influencing Skills	<ul style="list-style-type: none"> • Logicserve Digital Pvt. Ltd. • Neelam Arch Pvt. Ltd • Torrent Power • Hinduja Group of Companies • Banswara Syntex Ltd. • Arya Group • TBZ, The Original • Financial Software & Systems Pvt. Ltd. • Edelweiss • Knexir Consultants 	Front Line Executives, Team Leaders & Managers
New Manager Workshop	<ul style="list-style-type: none"> • Logicserve Digital Pvt. Ltd. • Neelam Arch Pvt. Ltd • Credence Resource Management, LLC • UltraTech Cement 	Middle to Senior Level Management

Other Career Highlights:

- Certified Learning and Development Manager and Assessor by CAMI, U.S.A
- Certified in NLP (Neuro-Linguistic Programming)
- Certified on Human Behaviour and Emotions